

DIGITAL CARE HOME

HEALTH CALL

INNOVATE • DIGITISE • TRANSFORM

Enables care homes to make quick, high-quality referrals directly to NHS clinical teams



Save time

Less time on the phone, more time for compassionate care.



Save money

Cost saving of an estimated £8m for one Health Care System



Relieves the pressure

Proven to reduce emergency hospital admissions by 19%* and inappropriate nurse visits by 1/3



DIGITAL CARE HOME

Our award-winning Digital Care Home relieves the pressure on health and social care by providing care homes with the tools to make quick, high-quality referrals direct to NHS clinical teams when concerned about a resident's well-being.

THE CHALLENGE

When concerned about a resident, care home staff contact NHS services for advice via telephone.

Telephone calls can be slow and take the care staff away from caring for residents. Clinical teams cannot also identify those patients at the highest risk, and often, residents end up in the hospital when it is inappropriate. This places unnecessary pressure on health and social care and could be distressing for residents.

THE SOLUTION

Our digital solution enables staff to record clinical observations and make quick referrals directly to NHS clinical teams.

Care staff are guided through simple steps on our app to take clinical observations. This data integrates straight into GP and hospital records which clinical teams then use to triage patients. Data is secure, with a robust audit trail, so carers and clinical groups can access a complete picture of a resident's history.

This provides more accurate information for clinicians to triage and prioritise patients, so those at higher risk get treated sooner while reducing unnecessary hospital admissions for residents who would not benefit from going to the hospital.

BENEFITS

- ✔ Cost saving of an estimated £8m for one Health Care System
- ✔ Proven to reduce inappropriate nurse visits by 1/3
- ✔ Relieves pressure from health and social care
- ✔ Creates more time for resident-focused care
- ✔ Improves triage
- ✔ Releases care home staff
- ✔ Empowers care home staff
- ✔ Improves the prioritisation of caseload management

FEATURES

- Includes the recognised SBAR (situation, background, assessment, recommendation)
- Integrates with existing electronic patient records, data captured is integrated back into NHS records
- Data is secure with a robust audit trail
- Intuitive system calculates the National Early Warning Score (NEWS2), and clinical teams use this data to triage patients
- Other solutions can be integrated into the Digital Care Home at low cost, meaning that different clinical pathways can be available through one single app (including, Videoconferencing, Woundcare, Undernutrition etc.)
- Already in 300 care homes with over 10,000 patients



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INNOVATE • DIGITISE • TRANSFORM

Used by 1.5 million patients

Clinician led technology


Proudly in 73 NHS Organisations


Our specialist team can work with organisations to adapt the solution to individual needs and seamlessly integrate it into your service and electronic records. We can also provide full training to staff and end users to ensure it is used at its full potential.


You can find out more about our Digital Care Home here:


www.nhshealthcall.co.uk/product/digital-care-home/

Get in touch

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